



GENERAL TRADING TERMS AND CONDITIONS

TERMS AND CONDITIONS OF SALE

Our credit terms are strictly nett monthly account i.e. payment to be received on or before the last day of the month following the month of delivery. If any part of the total outstanding becomes overdue, we reserve the right to request payment of the whole sum outstanding. Cash on Delivery (COD) deliveries must be paid on arrival.

CREDIT

We offer credit to individuals and businesses who agree to be credit-checked by a third party agency. Credit is NOT available to individuals or businesses without approved account facilities.

CREDIT LIMITS

We will set you a credit limit when we open your account. Should your account go over the agreed credit limit at any time, we may request an immediate payment to give you a trading balance. At the same time we may review the account to establish whether we can give you a higher limit. If no payment is received, we may place your account on hold with no further trading possible until the balance is reduced.

CLAIMS

Please check the quantity and condition of all products when they are delivered. Claims for shortages or damage in transit must be made at the time of delivery. Any other claim will be given consideration as long as you tell us within three working days of delivery.

CANCELLATIONS / RETURNS

Orders cancelled or returned after loading or dispatch may be liable to a re-handling charge of 25% of the order value. This also applies to goods incorrectly ordered, not required or returned without letting us know. Non stock items ordered specially for customers, are non-returnable.

COLLECTIONS

Once agreed, goods should be collected within ten working days.

LIABILITY

Goods are not tested or for any particular purpose not made known to us, or otherwise obvious. After the customer has taken delivery of the goods, we shall not be liable for any warp, shrinkage, splitting, waste or other movement caused by temperature, humidity or any other condition. In no circumstances whatsoever shall our company's liability to our customer arising under, out of or in connection with the goods supplied, exceed the invoice price of the particular goods in regard to which complaint is found to be valid .

OWNERSHIP OF GOODS

The ownership of all goods remains so with Lucas, Hodson & Lucas Ltd (trading as Gaza Timber) until full payment has been made. We reserve the right to repossess goods not paid for. The risk in the goods passes to you on delivery.

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